

Our General Terms of Use

eSport Trips

Company name: eSport Trips

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Welcome to www.esporttrips.com

This document been drawn up to inform users of the terms of use for www.esporttrips.com

Any person browsing on the website is considered a user, even if they are not logged on.

By accessing and using eSport Trips -travel.com, you agree to fully comply with the Terms of Use described below as well as the provisions of eSport Trips General Terms and Conditions of Sale.

It should be noted that eSport Trips reserves the right to change the terms, conditions and notices of these Terms of Use at any time.

It is therefore recommended that the User regularly consults the latest version of the Terms of Use and any notices available on the Website.

Article 1 - Purpose of the Terms of Use

These Terms of Use have been drawn up to inform the users of www.evaneos-travel.com of the conditions of use thereof, including the use of our directory of incoming travel agencies called "Local Agents". Any person browsing on the website is considered a user, even if they are not logged on.

Article 2 - Acceptance of the Terms of Use

By accessing and using eSport Trips website, you agree to fully comply with the Terms of Use described below.

It should be noted that eSport Trips reserves the right to change the terms, conditions, and notices of these Terms of Use at any time.

It is therefore recommended that the User regularly consults the latest version of the Terms of Use on the website.

ALL USE OF THE ONLINE SERVICES PROVIDED IS SUBJECT TO THESE TERMS OF USE. PLEASE READ THEM CAREFULLY BEFORE USING THIS WEBSITE OR REGISTERING ONLINE. IF YOU DO NOT AGREE TO EVANEOS' TERMS OF USE, DO NOT USE THIS WEBSITE. ANY USE OF THIS WEBSITE CONSTITUTES YOUR ACCEPTANCE WITHOUT RESERVATIONS OF THE ONLINE TERMS OF USE AND LEGAL NOTICES.

Article 3 - Description of eSport Trips services and products

www.evaneos-travel.com provides website users who wish to organise customised tour packages with the following services:

- advice and fact sheets
- information
- referrals to local agents
- a system to send contact details and information to selected contacts and partners
- information on and sale of repatriation assistance relating to the tour purchased
- information on and sale of travel insurance relating to the tour purchased
- secure system to pay local agencies

Article 4 - Access to the website and eSport Trips services

4.1 Access configuration settings

As eSport Trips is offered online, you require internet access and the necessary equipment (computer, software, etc.) to access it and download or upload the necessary digital data. All telephone connection and Internet access costs are borne by you. eSport Trips does not provide any material means, including telephone systems, terminal equipment, software or subscriptions, to connect to the website.

4.2 Website accessibility and technical operation

We undertake to take all appropriate measures to maintain www.esporttrips.com fully operational 24/7. However, we cannot guarantee continual and error-free operation of the website.

eSport Trips cannot be held liable for any unavailability, interruption, or malfunction of the website, including failure of its Internet service provider, its host, intrusion of third parties or an event of Force Majeure.

eSport Trips cannot be held liable for any inconvenience or damage arising from use of the Internet, such as the presence of computer viruses or spyware.

eSport Trips may suspend access for maintenance and upgrading or for any other reason, including technical reasons. eSport Trips may in no way be held liable for these interruptions and the consequences that might result for the user or any third party.

It should be noted that eSport Trips may terminate or modify the characteristics of these services at any time and without notice.

You accept the fact that, under no circumstances, may eSport Trips or its suppliers be held liable for any damages and/or consequential and/or direct and indirect damages of any kind whatsoever and/or arising from the use or inability to use www.esporttrips.com.

4.3 Refusal, suspension, or interruption of access

eSport Trips is free at any time to refuse, terminate, or suspend your access to all or part of the website or services, including for operational or maintenance reasons, to change, suspend, or remove the website and terminate its publication on the Internet without users being able to claim any compensation.

4.4 Free access to certain categories of services

eSport Trips provides visitors and users with open general information services meaning services that are provided free of charge without the need for you to login or create an account.

Article 5 – Request for Budget

Request for budget are free. To become a Member of the Website and benefit from all the services offered by eSport Trips, you must fill out an online form and read and accept these Terms of Use.

Consideration of your request for a quotation is subject to certain conditions:

- You are an individual
- You are eighteen (18) or older or, if you are a minor, you have permission from your legal representative
- You are registering in a personal capacity and not on behalf of a third party
- You provide accurate, verifiable, complete, and up to date personal information
- Your email address must be personal, valid, and provided
- Your connections to the Account (times, country, Internet service provider, proxy bans) must correspond to normal use of a User Account

Article 6 - Liabilities

6.1 Liability relating to use of the service

You agree to use our services for personal and non-commercial use.

As a user of the website you accept that you log in and use the services offered at your own risk. We may not be held liable for any direct or indirect damages (financial losses, loss of profits, foreign exchange losses) that you or any third party might incur, party for any reason resulting from your connection to the website, the inability to access or connect to the Website, or non-operation or operation of the website.

In particular, damages that might arise from inaccurate content, errors, delays or interruptions in transmission, loss, disappearance, or alteration of data, viruses, whatever their origin, intrusion of others, and more generally the use of the website or the inability to use it are included.

6.2 Liability relating to the tour provided by the local agency

You agree to accept the General Terms and Conditions of Sale of each local agency as soon as you accept their quotation and/or make an initial payment.

You agree to comply with the rules set by the guide or any other representative of the local agency.

These rules are intended to ensure the smooth running of the programme and also concern safety.

The local agent will not be held liable for any activity you carry out that is not part of the tour programme.

6.3 Liability regarding content and intellectual property

You acknowledge having read the technical specifications of the equipment required to use eSport Trips services. All information, content, records, software, and hardware offered by our services are protected by international intellectual property and copyright laws.

You declare that you own all the details transmitted on eSport Trips. You may not use or transmit data and information that infringe the rights of others unless you have obtained their explicit consent. You are responsible for all content, data, documents, or information of any kind that you offer, use and/or post on our website.

You guarantee that the information transferred as part of updates does not infringe the rights of others. You also guarantee eSport Trips against all claims of any kind, including claims for damages that a third party could form due to the fraudulent use of personal data. You therefore assume all financial or other consequences resulting from the fraudulent use of data of any kind that you have uploaded to our site and you will indemnify eSport Trips in the event of any convictions and defence costs resulting from any such legal claims made by third parties.

6.4 Liability relating to viruses

We invite you to verify that the file uploaded or stored on the website does not contain a virus. You may not record or upload files that contain viruses or programmes that destroy data. You will be held liable for any breach of this provision.

6.5 Liability relating to insurance

As for all your travel, it is advisable to be insured during your trip abroad: assistance to people and reimbursement of medical expenses, insurance in the event of an accident, repatriation, baggage insurance, cancellation insurance and civil liability. It is your responsibility to check your insurance coverage and, if necessary, to take out a policy with your insurer or online on the eSport Trips website. For information, here is the information related to travel insurance: [Information on travel insurance](#).

Article 7- Liability of eSport Trips

You acknowledge that you and not eSport Trips are responsible for all electronic communications and content sent from your connection tool (computer, mobile, etc.) to the website and that you must use the Service in compliance with applicable laws.

Article 8 - Liability of local agencies

The customer must comply with the rules set by the guide or any other representative of the agency. These rules are intended to ensure the smooth running of the programme and also concern safety.

The local agent cannot be held liable for any activity of the customer that is not part of the tour programme.

eSport Trips undertakes to:

- send a personalised budget or directly contact you within in 48 hours
- charge "direct" prices, that is to say, the same prices as those charged to local customers
- only use the email address and telephone number provided on the eSport Trips platform to contact you
- provide you with all the services mentioned in the tour programme

eSport Trips is not liable for:

- forgotten personal belongings or loss or damage to them
- theft or damage to your personal belongings in hotels
- damaging consequences of an event of force majeure (weather, natural disasters, political problems, strikes)
- damage caused by other passengers or travellers

- consequences of delays, impediments, or cancellation of flights
- consequences of schedule or airport changes
- consequences of delays or impediments due to land transport
- consequences of delays, impediments, or cancellation of trains
- Your non-compliance with schedules

Article 9 - Special provisions relating to services provided by the local agency

9.1 Cancellation

All cancellations must be made by letter, or email directly to the local agent. The Customer will be charged cancellation fees. The amount will vary depending on when cancellation is made. Please ask to eSport Trips the conditions applied in case of cancellation:

It is the Customer's responsibility to notify the company providing their cancellation insurance coverage within the specified time to verify whether they are eligible for reimbursement of such cancellation fees. The cancellation insurance policy premium is never refundable.

Cancellation refundable maximum five days before the event, unless the package indicates different cancellation policies.

9.2 Payment

All bookings become effective on receipt of the deposit.

For example, please find below some commonly applied conditions:

Travellers will pay eSport Trips via the secure payment platform provided by eSport Trips.

9.3 Changes

Between the time the quotation is issued and your acceptance, accommodation availability can change. Changes can therefore be made and will be made following your consent.

9.4 Unused services

Any tour cut short or interrupted, or any land, river, sea, or air service not used for any reason will not result in any refund by the local agent.

It is the traveller's responsibility to take out insurance coverage that reimburses unused services.

Article 10 - Protection of personal data

You are solely responsible for the data you provide to eSport Trips and you confirm that the data provided on registration is complete and accurate.

By sharing your experiences and photos of your tour on your return and accepting their publication on www.esporttrips.com, you also agree that this content is reused across all of eSport Trips communication media.

Article 11 – Confidentiality of Data

The database of personal information constituted during the registration for eSport Trips services is confidential.

eSport Trips also guarantees the confidentiality of personal data collected (names, email addresses, and passwords) when registering for our services. Only addresses of users who have subscribed to our "partner deals" (by ticking the box "I agree to receiving offers from evaneos-travel.com partners") will be provided to third parties.

eSport Trips cannot guarantee the privacy or deletion of personal data voluntarily posted voluntarily in private messages by the user.

eSport Trips may not be held liable for "spam" received by users who have voluntarily and spontaneously decided to publish their email addresses online.

Non-personal statistical data (e.g. number of unique visitors, number of page views on average per user) is analysed by eSport Trips to learn about the habits of use of eSport Trips website to improve editorial and community content and to inform advertisers or institutional advertisers on it.

The automatic identification of users with direct access to eSport Trips discussion forums without needing to enter a username and password at each connection requires a cookie to be generated. Cookies attached to the newsletter's links are not nominative and are only used to record the number of clicks of each User.

External cookies relating to advertising are used to package advertising campaigns to avoid excessive repetition on eSport Trips website.

Article 12 - Intellectual Property

eSport Trips holds all intellectual property rights (such as copyright, neighbouring rights, trademark rights, rights of database producers) relating to both the structure and all content (such as images, sound, videos, photographs, logos, trademarks, graphics, tools, software, documents, and any other data) on www.evaneos-travel.com.

Any reproduction, publication, transmission, use, or modification of all or part of the website and/or its content or purpose without eSport Trips written permission is illegal.

You are liable for these illegal acts which may result in legal action against you including for infringement. Marks and logos of eSport Trips as well as the marks of its partners shown on the website are registered trademarks. Any total or partial reproduction of these trademarks and / or logos without eSport Trips written permission is prohibited.

Any unauthorised reproduction of these trademarks, logos, and distinctive signs is an infringement of subject to criminal sanctions.

Similarly, eSport Trips is the producer of www.evaneos-travel.com's databases. Therefore, any extraction and/or reuse of the databases is prohibited.

Article 13 – Hyperlinks

eSport Trips cannot be held liable for links to other sites as it has no control over the content of these websites.

Accordingly, eSport Trips is not responsible for the content, advertising, products, services, or any other tool available on or from these websites or external sources that it has not verified or approved nor may it be held liable for any damages resulting from the use of these links.

Article 14 - Liability for content

eSport Trips and/or its partners provide all content (such as images, sound, videos, photographs, logos, trademarks, graphics, tools, software, documents, and all other data) without any kind of guarantee. Use of this Website is at your own risk. eSport Trips makes every effort to provide available online tools and/or reliable information and/or content. However, eSport Trips and/or its partners cannot guarantee the accuracy, completeness and/or timeliness of the information and/or content provided or the availability of these items and tools to Users.

Therefore, eSport Trips and/or its partners may not be held liable for the use of information and/or content provided and/or the tools available on this website.

Article 15– Validity

If one or more provisions of these Terms of Use are or become invalid in whole or in part, the remaining provisions will not be affected in any way. Both contracting parties undertake to implement, if necessary, a new provision that, from an economic point of view, resembles the invalid provision as closely as possible.

Article 16 – Contact

eSport Trips invites you to inform it of any requests, omissions, errors or corrections of address by sending an e-mail to infoesporttrips@gmail.com .

